



CRESSIDA CAMPBELL CONCIERGE SHEET

WHOLESALE TICKETS

Product	Retail price	Wholesale price
Adult	\$22	\$20

*Only adult tickets are available at a wholesale rate. Additional tickets, such as for children or companions can be booked through our main ticketing portal, [here](#).

*A maximum of 100 can be added to your basket at a time.

*Wholesale vouchers must be paid for by card. Invoicing is not available.

*Refunds are not available.

Cressida Campbell wholesale vouchers are available to purchase via the Gallery website. To begin you will need to apply for a wholesale promo code by emailing tourism@nga.gov.au

Please allow up to three days to receive your promo code.

Go to: <https://connect.nga.gov.au/ccwholesale>

Log in/set up an account and put your specific promo code in the top right section. Each time you would like to purchase additional vouchers, you can use the same log in and promo code. You will be prompted to set up an account. Multiple accounts can be created, as long as the same promo code is used.

HOW TO PURCHASE STEP 1

TICKETS MEMBERSHIP DONATE



MY ACCOUNT

[Log in](#)

[View Cart](#)

Cressida Campbell Wholesale Vouchers

Access to *Cressida Campbell* Wholesale Vouchers is limited to our Partners and approved tourism providers. To purchase vouchers, please enter your unique promo code into the box on the top right hand side of this page.

If you are a tourism provider that is interested in learning more, please contact us at tourism@nga.gov.au.

Vouchers are not currently available online, please contact us for further information.

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STEP 2

A voucher option and price for your organisation will appear. Select your preferred amount of vouchers. Note, the maximum amount of vouchers that can be purchased in one transaction is 100. Wholesale voucher purchases must be made by card and cannot be refunded.

Refer to our terms and conditions for more information.

Proceed to Add to cart.

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Wholesale Tourism \$20.00

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ADD TO CART

STEP 3

Review the contents of your cart, then proceed to checkout to finalise your purchase. If you have not logged in or created an account, you will be prompted to now.

SHOPPING CART

Your cart contents are listed below.

Cressida Campbell Wholesale		\$40.00 ×
2 Voucher(s)	Wholesale Tourism	\$20.00
		Subtotal \$40.00
		Total \$40.00

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CHECK OUT

STEP 4

Once you have finalised your purchase, the voucher codes will be emailed to you in an Excel spreadsheet. We recommend using the Excel spreadsheet to monitor the distribution of your voucher codes.

Provide each of your guests with the individual wholesale voucher code and the booking link to redeem their tickets for a timed and dated session. You will receive a word document that you can send on to guests with all the redemption information.

REFUND POLICY

Please note every sale is final and there are NO refunds on any wholesale vouchers purchased for *Cressida Campbell*. Please take care when ordering and ensure you are only ordering according to your requirements.

HOW TO REDEEM

Cressida Campbell is a timed entry exhibition with COVID-19 safe capacity limits, however, wholesale vouchers are not timed or dated. To redeem voucher codes for tickets:

1. Provide your guest/s with their individual voucher code and the booking link: <https://connect.nga.gov.au/c/redeem>. We recommend guests book at least 3 days before their intended arrival to ensure they can book their preferred session.
Guests need to:
 - a. Login or Create a National Gallery Account
 - b. Enter voucher codes
 - c. Select the date and time they would like to attend *Cressida Campbell*
 - d. Select the number of tickets needed, ensuring this matches the number of unique voucher codes entered
 - e. Review and confirm order
 - f. Upon completion, guests will see a prompt to follow should they require any additional tickets for the visit, such as for children or companions.
2. Once they complete the booking process, they will be emailed their PDF tickets. This also includes a general entry ticket, so guests can visit all other areas of the Gallery during their visit.
3. On arrival, guests can present their general entry ticket to be scanned with Gallery staff or the self-scanners, then present their *Cressida Campbell* ticket at the exhibition entry.

If a guest with an allocated wholesale voucher code cancels an accommodation package, please email information@nga.gov.au with the wholesale voucher code and order number. The allocated voucher code will be cancelled and a new voucher will be provided. Vouchers cannot be reissued if the ticket has already been used.

FAQs and terms and conditions of wholesale voucher purchases are available on the Tourism Portal.

CONTACT	TIME	DETAILS
Exhibition and ticketing enquiries Visitor Experience team	7 days a week 9am – 5pm	02 6240 6411 information@nga.gov.au
Tourism and marketing enquiries Hayley Barrett Marketing and Tourism Coordinator	Monday – Friday 9am – 5pm	02 6240 6589 tourism@nga.gov.au